

Participant Rights Policy & Procedure

The logo for BelleJoy Support, featuring the text "BelleJoy" in a serif font above "Support" in a sans-serif font, with a horizontal line of dots between them. The logo is centered within a white circle, which is itself set against a large, light teal abstract shape in the bottom-left corner of the page.

BelleJoy
Support



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Policy Statement

Participant rights set a clear context for how our supports and services are provided. BelleJoy Support workers undergo inductions that thoroughly outline the expectations and scope of their role.

Workers are educated to ensure that they are providing participants to have the right to:

- Receive person-centered supports
- Freedom
- Respect
- Have their individual values and beliefs respected
- Equality, Privacy and dignity
- Fulfil their potential
- Independence and informed choice over their own lives
- Be free from violence, abuse, neglect, exploitation or discrimination.

Delegations

Roles	Responsibilities
Management	<ul style="list-style-type: none">• Comply with BelleJoy's Participants Rights Policy & Procedure• Ensure workers are educated on how to best support people with a person- centered approach
Worker, volunteers, contractors and students	<ul style="list-style-type: none">• Comply with BelleJoy's Participants Rights Policy and Procedures• Actively support all people with a person-centered approach, support individual values and beliefs and respect everyone's privacy and dignity

Procedure

Person Centred Approach

BelleJoy Support place the participants at the centre of the service and treat them as a person first. A person-centred approach is to focus on what the person can do, not on their condition or disability. Workers are to support participants by focusing on achieving their individual goals.

BelleJoy Support encourage participants to be actively involved in their own supports to ensure their needs are met. We respect that each participant knows what is important to them and have their own values and morals.

Workers are to support participants rights by:

- Respecting their legal and human rights
- Enabling people to make informed choice and control of their lives
- Provide supports that promote and uphold individuals' rights to freedom to express themselves, determination and decision making.

Individuals' Values and Beliefs

- Participants have a right to access supports that respect their culture, diversity, values, and beliefs
- Each participant's autonomy is respected, including their right to intimacy and sexual expression

Privacy and Dignity

- Participants can access supports that respect and protect their dignity and right to privacy

Independence and Informed Choice

- Participants are supported to make informed choices, exercise control, and maximise their independence in all aspects of their life

Freedom from Violence, Abuse, Neglect, Exploitation, or Discrimination

- Each person can access supports free from violence, abuse, neglect, exploitation, or discrimination

Definitions

Person centered – to consider people’s desires, values, family situations, social circumstances, and lifestyles. Seeing everyone as an individual.

Record of Review

Review Date	Lead by	People consulted
08/01/2024	Claire Yeatman (General Manager)	Katie Newell (Project Manager)

Legislation

- Disability Discrimination Act 1992
- Nation Disability Insurance Scheme Act 2013

Linked Documents

- NDIS Code of Conduct
- NDIS standards
- Welcome pack
- NDIS Quality Indicators Guidelines 2018